

# Gildong Hong

James Hong

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## SUMMARY OF QUALIFICATION

- Dynamic, Skilled IT specialist
- Proficiency in managing projects for retails, insurance industry.
- Building Rapport with diverse customers, students, managers, and coworkers.
- Multitasking while remaining professional and courteous
- Native fluency in English and Korean.

## WORK EXPERIENCE

**ABC Corporate, Australia**

**Dec. 2018 - June 2020**

Client IT Architect, IT specialist

- Initiated Linux project on system for a company e ticketing, reservation system.
- Designed unique IT architecture for XYZ team.
- Researched industry business / IT trends, providing IT strategies and goals.
- Established web terminal and cyber education system.

**XYZ INC, Republic of Korea**

**Dec. 2018 - June 2020**

Lead Technician, IT specialist

- Set up new computers for al the retail stores across the company to the latest OS and Ram
- Assisted roll out Window 10 to all employers at the engineering office.
- Lead a team of 5 to upgrade all computer systems OS in XYZ Inc.
- Coordinated work flow making sure orders were shipped out on time and configured correctly.

## EDUCATION

**Korea University, Republic of Korea**

**Jan. 2011 - Feb. 2016**

Bachelor of Arts in Sociology - Recipient, Academic Excellence Scholarship